

Category	What Congregation/ Community concerns did we hear?
Information about COVID19	 Which sources of information can be trusted? How is COVID19 spreading locally? Should I go to work/ school etc? How do I access government support? When can I mix with other people safely? How can I help with the community response?
Health – physical, hygiene	 Social distancing/ hygiene practices to prevent COVID19. What are the policies for getting a doctor appointment? COVID19 immunisation – when/ how can I get it? Increased awareness for high risk people. How do I get help if I get the symptoms of COVID-19? Where can I get medical help for non-COVID19 issues? How to stay physically fit while in self-isolation
Health - mental	 Fear Grief Numbness/disbelief Anger/ Hatred Guilt Anxiety Panic Trouble sleeping/ Nightmares Depression Trauma Becoming angry easily/ even violent
Food, nutrition and household items	 Being able to buy food for my family Eating healthily during self-isolation Buying enough and leaving enough Stockpiling affects elderly/ low income families
Finances	 Loss of income (what support is available and how do I access it?) Meeting cost of rent/ mortgage
Safe-guarding	 Keeping vulnerable people safe (eg when unknown neighbours offer to buy food) Will I be stigmatised because: I'm a foreigner/ I recently returned from travel/ I have Covid19?
Education	 Children not going to school What happens now GCSEs/ A Levels are postponed?
Spiritual	 How can I stay connected with my faith community? What can our group do to help others safely? Where is God in all of this?